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Notice of Financial Policy

Thank you for choosing Phoenix Progressive Psychiatric Services (“PPPS”) for your psychiatric care. PPPS is committed to providing you with the best possible mental health care. Your understanding of PPPS’s financial policy is essential to our professional relationship. Please understand that paying the service fees is considered part of your treatment.

All treatment visits with the psychiatrist of PPPS requires a valid credit card to be on file before allowing an appointment to be scheduled. The credit card on file is then charged immediately at the conclusion of each visit. Per the Treatment Agreement signed by each patient prior to engaging in treatment with PPPS, any patient who is not seen again within three months of the previous visit will be considered inactive and their file closed, thus terminating any existing patient-physician treatment relationship. If treatment is desired again once a file has been closed, a new treatment relationship will need to be established by scheduling a new patient intake appointment, thus necessitating a valid credit card to be on file at the time the new appointment is scheduled.

Failure to pay treatment fees in a timely manner constitutes a lapse in the patient’s responsibility to be an active participant in the physician-patient treatment relationship (which is required to make treatment progress). If a therapeutic treatment relationship cannot be maintained, it is the treating psychiatrist’s prerogative to decide to terminate the treatment relationship and refer patient to other treatment provider alternatives that may provide patient better therapeutic benefit.

Thank you for reviewing PPPS’s financial policy. If you have questions regarding this policy, please contact PPPS via the website contact form.



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